GLOBAL STUDIES INSTITUTE

HIGHER EDUCATION INTERNATIONAL STUDENT SERVICES MANAGEMENT

Program Description

The United States of America has been a global leader in welcoming international students from all over the world since World War II. For the past 15 years only, the Office of the International Affairs (OIA) at the University of Oregon (UO) served nearly 30,000 international students from over 100 countries, which were topped by China, South Korea, Saudi Arabia, Japan etc. By offering various programs and services, OIA is the home where international students find academic support as well as social, cultural and even emotional supports. The organization has amassed a wealth of strategies, expertise and experiences from working with international students over the past 70 years. This twoweek program provides participants first-hand knowledge and best practices on how American universities attract, retain and serve international students. Participants will have opportunities to attend workshops led by OIA officers, shadow OIA positions, visit international studentsoriented service centers on campus, exchange ideas with their peers as well as explore collaboration opportunities between U.S. universities and their own organization.

Audience

- Leaders or administrators at the Office of International Affairs from a foreign academic institution
- Length: 2 weeks
- B-1 business visa

UNIVERSITY OF

OREGON

Basic English ability is preferred







Objectives

At the conclusion of this training, participants will be better prepared to:

- Grow understanding on supports and resources needed by international students; analyze the gaps of current services provided
- Reflect on achievements, best practices and challenges in international education
- Describe the similarities and differences between the US and home country's education systems
- Learn trends on international enrollment, retention, graduation and job
 placement
- Develop multicultural understanding and communication competencies
- Improve English language abilities
- Explore collaborative relationships with US universities and schools

Itinerary

University of Oregon, Lane Community College, Oregon coastal cities

Activities

Workshops, Campus and Service Center Visits, Job Shadowing, Group Discussion, Cultural Excursions

Outcome

Participants will have a final discussion with their peers and OIA leaders, sharing their learning, experiences, ideas, and next steps on how they will implement the knowledge and ideas acquired from the training in their professional context. When successfully completing the program, participants will receive a certificate of completion issued by the Global Studies Institute of the University of Oregon.

Fee and Application

Please contact the professional development coordinator: Kylie (aka Yihua) Post. Email: kpost@uoregon.edu or call (+1) 541-346-5774.

> GLOBAL STUDIES INSTITUTE 110 Gerlinger Hall 1246 University of Oregon Eugene, Oregon 97403 gsi.uoregon.edu/globalscholars (+1) 541-346-5774

Sample Schedule *

DAY	AM ACTIVITY	PM ACTIVITY	LOCATION
Sunday	Arrive in Eugene, airport pickup and hotel	check-in	Eugene
	N	VEEK 1	
Monday	Welcome by OIA Leaders	- Welcome Lunch Reception	Eugene
		- University of Oregon Campus Tour	
Tuesday	Workshop I: Overview of International Student and Scholar Services at UO	- Tour at the Office of International Af- fairs	Eugene
		- Peer Meetings: Position Introduction and Arrangement for Job Shadowing	
Wednesday	Workshop II: Trends of the International Student Enrollment and Education in the United States	Job Shadowing Session 1 (Divided into smaller groups)	Eugene
Thursday	Workshop III: International Students' Success on an American Campus	Service Center Visits I: Admission, Financial Aid and Health Center	Eugene
Friday	Service Center Visits II: Testing Center and American English Institute	Job Shadowing Session 2	Eugene
Saturday	Cultural Excursion 1: Oregon Wineries and its Economic Impact		Eugene
Sunday	Culture Excursion II: Oregon Coast Cities		Newport and Florence
	· · · · · · · · · · · · · · · · · · ·	VEEK 2	•
Monday	Workshop IV: Challenges of Cultural Inte- gration and Solutions	Group Discussion with UO International Stu- dent Advisors	Eugene
Tuesday	Campus Visit: Community Education for International Students, Office of International Af- fairs, Lane Community College		Eugene
Wednesday	Service Center Visit III: Housing, Dinning and Career Center	Job Shadowing Session 3	Eugene
Thursday	Workshop V: Intercultural Communica- tion in International Education	Job Shadowing Session 4	Eugene
Friday	Service Center Visit IV: EMU Mills Inter- institutional Center and ASUO	Participant Final Discussion, Give Certificates and Farewell Dinner	Eugene
Saturday	Free activities		Eugene
Sunday	Hotel Check-Out and Airport Drop-Off		Eugene

*Global Studies Institute reserves the right for any schedule change. Participants will be noticed in advance.